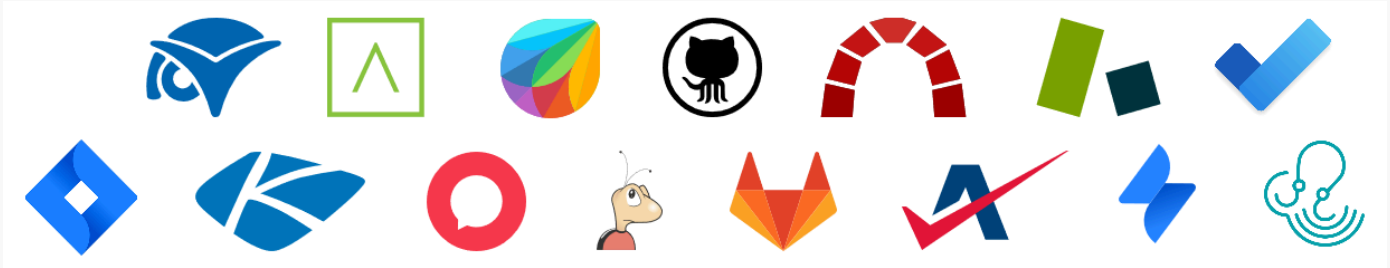


GitLab Integration



GitLab Integration

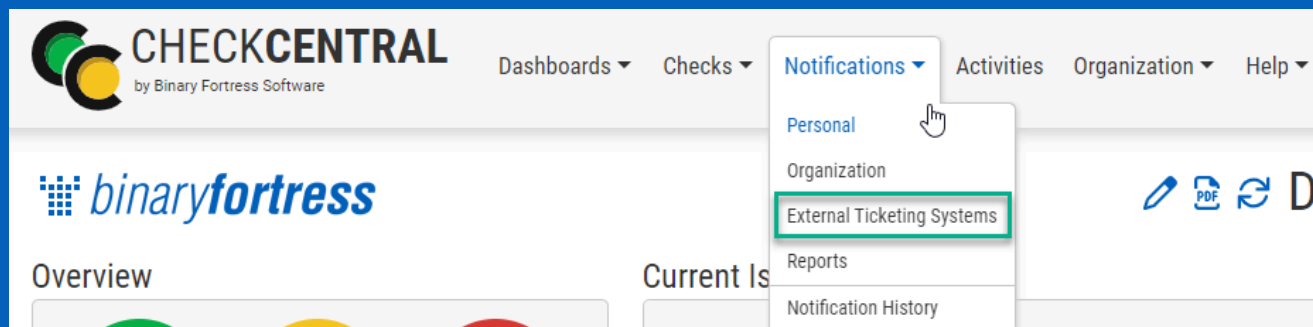


CheckCentral integrates with several RMMs, PSAs, and ticketing software, including GitLab, helping you consolidate service ticket issues.

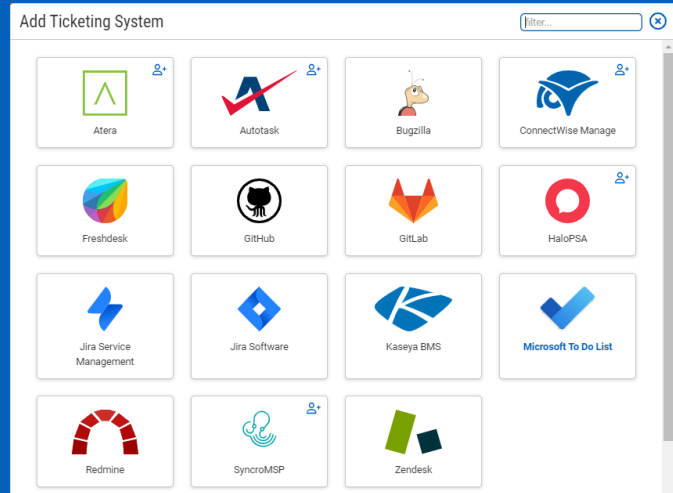
To integrate GitLab with CheckCentral, begin by logging into your CheckCentral account.

CheckCentral

From the main menu, click Notifications, then External Ticketing Systems.



Click Add Ticketing System and choose GitLab.



This will bring up the configuration options required for CheckCentral to communicate with GitLab servers via the API.

GitLab

Name

Personal Access Token

Visit your GitLab Personal Access Tokens page to get your token, you can find this on your user preferences page under 'Access Tokens' in the sidebar.
Create a new access token with the 'api' scope.
Click the 'Create Personal Access Token' button.
Copy the given access token and paste it here.

Project Issues URL

Enter the project issues URL.
For example: <https://gitlab.myserver.com/issues/my-project/-/issues>

Check Groups ☒ All Check Groups

☒ ☐

Select check groups to use with this channel.

☒ Enable this external ticketing system

To enable this service for all checks in the selected check groups, use the ☒ icon after saving.

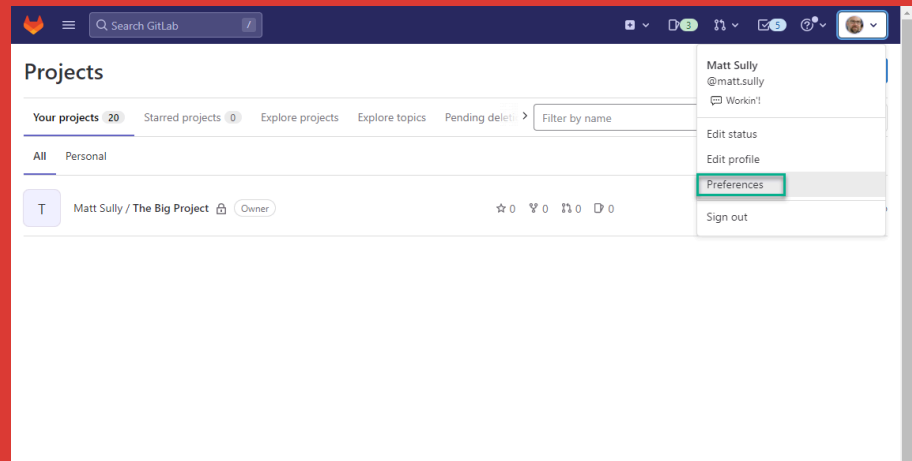
Save

You can name this configuration anything you'd like.

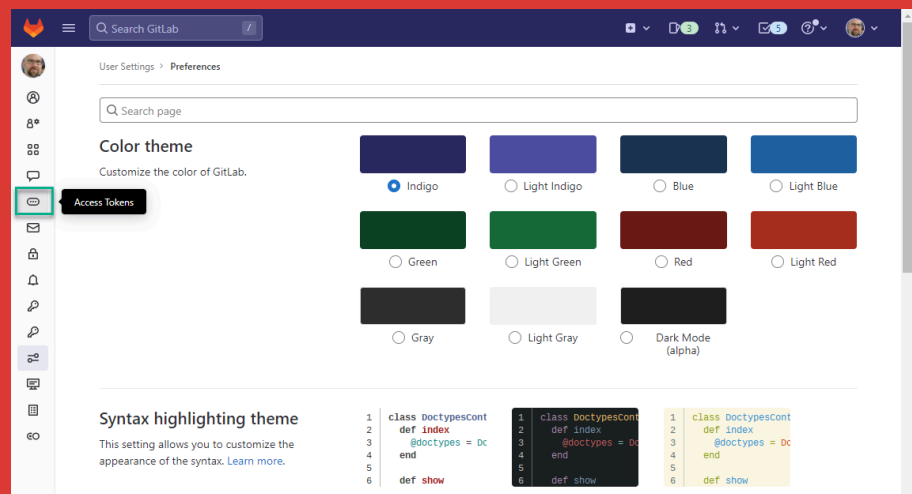
The other details require you to log into your GitLab account.

GitLab

In GitLab's user account menu (upper right), click "Preferences."

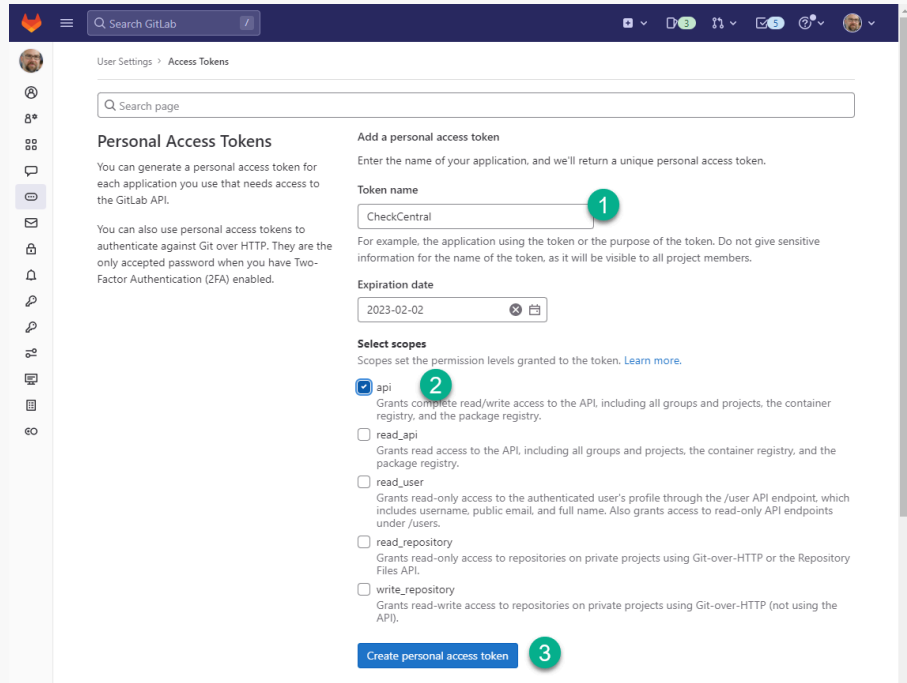


Select "Access Tokens" from the left-hand menu.

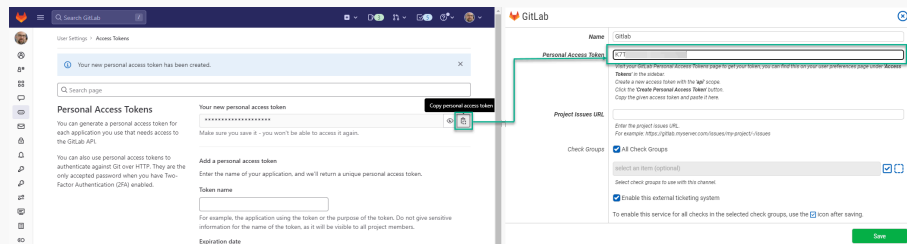


GitLab and CheckCentral

1. Name your token.
2. Select the "api" scope.
3. Click "Create personal access token."

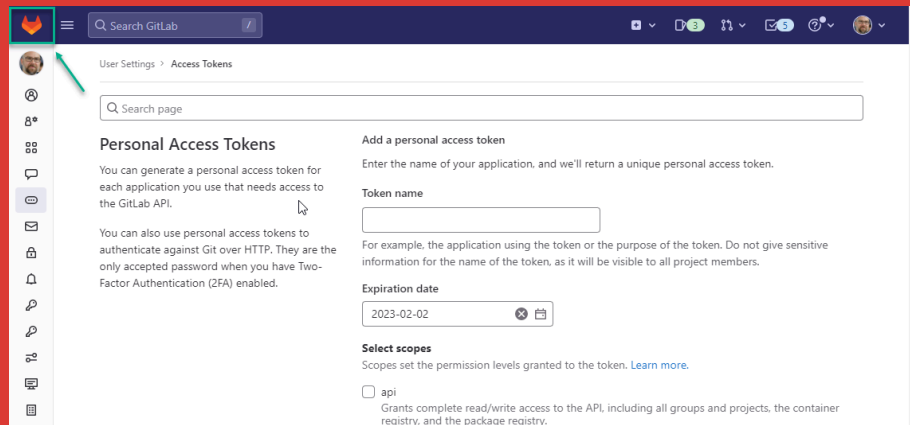


Copy the API key and paste it into the Personal Access Token field in CheckCentral's integration prompt.

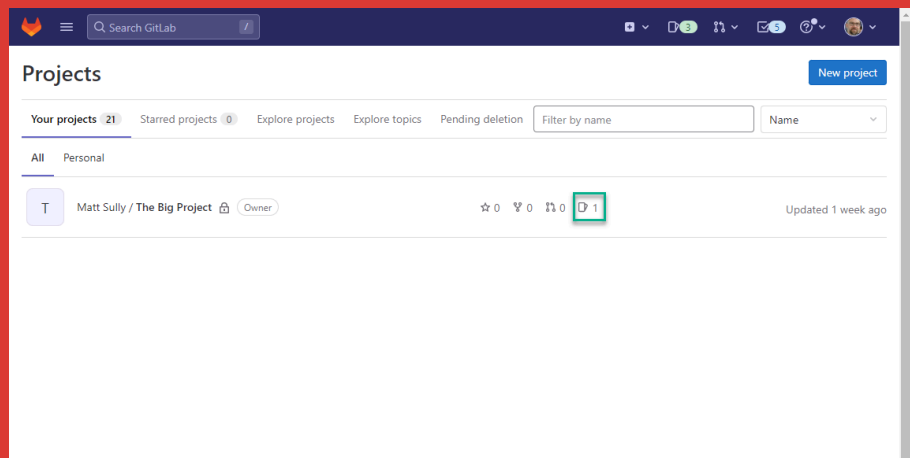


GitLab

Click the GitLab icon in the upper-left to return home.

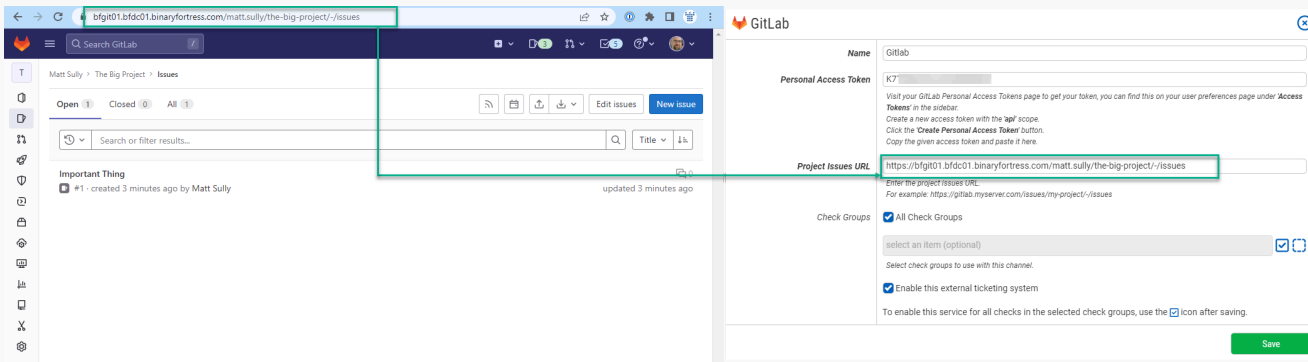


From your Projects list, click the Issues icon for the project with which CheckCentral will integrate.



GitLab and CheckCentral

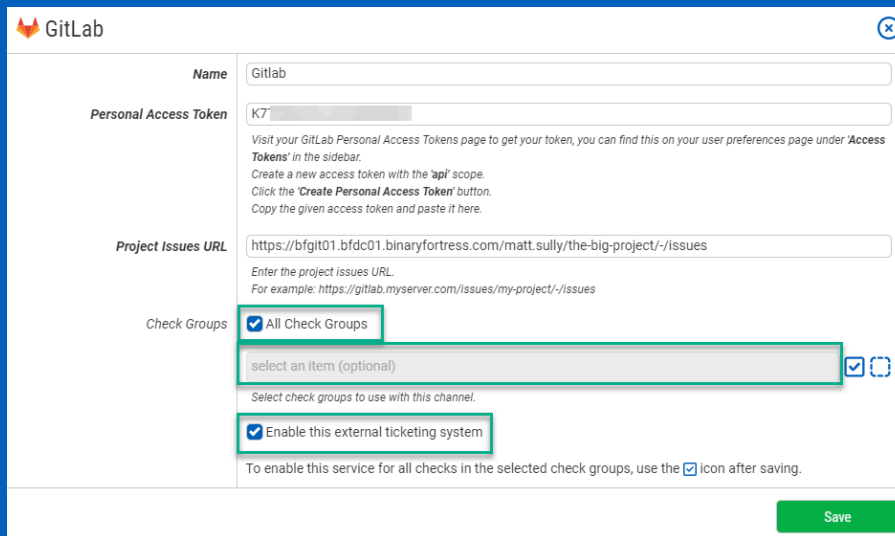
Copy the URL and paste it into the Project Issues URL field in CheckCentral.



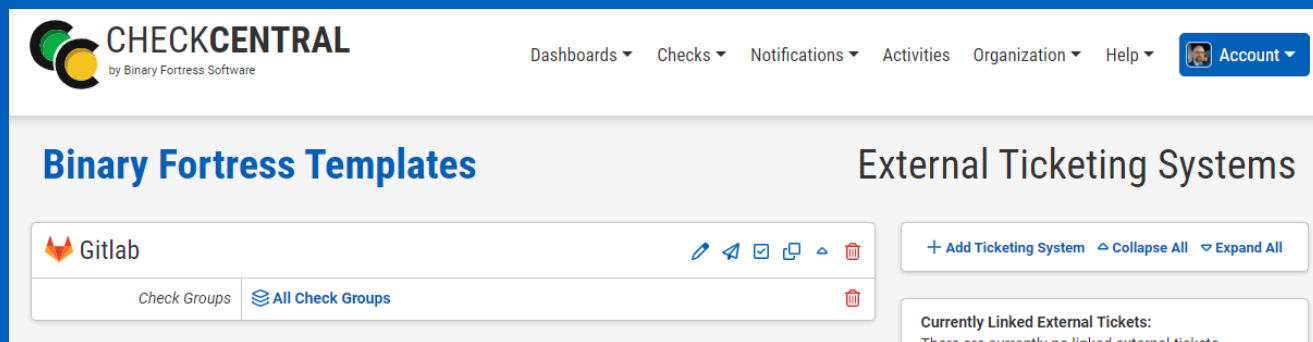
CheckCentral

Finally, choose which Check Groups will use this GitLab channel. By default, all check groups are selected. To be more selective, disable the All Check Groups checkbox then use the multi-select dropdown field below.

Once you've selected your check groups, ensure the 'Enable this external ticketing system' checkbox is enabled, and click Save.



The screenshot shows the 'GitLab' configuration form. It includes fields for 'Name' (Gitlab), 'Personal Access Token' (K7...), and 'Project Issues URL' (https://bfgit01.bfdc01.binaryfortress.com/matt.sully/the-big-project/-/issues). Under 'Check Groups', the 'All Check Groups' checkbox is checked. Below it is a multi-select dropdown with the text 'select an item (optional)'. At the bottom, the 'Enable this external ticketing system' checkbox is checked. A green 'Save' button is at the bottom right.



The screenshot shows the CheckCentral dashboard. The top navigation bar includes 'Dashboards', 'Checks', 'Notifications', 'Activities', 'Organization', 'Help', and an 'Account' button. The main content area is divided into two sections: 'Binary Fortress Templates' and 'External Ticketing Systems'. Under 'Binary Fortress Templates', there is a 'Gitlab' entry with a 'Check Groups' dropdown set to 'All Check Groups'. Under 'External Ticketing Systems', there is a '+ Add Ticketing System' button and a 'Currently Linked External Tickets' section which states 'There are currently no linked external tickets'.

This External Ticketing System channel will now be available for use with any check under your Check Central account.

About CheckCentral

CheckCentral Monitoring consolidates and simplifies backup, system, and software email updates into a clean, graphical dashboard, bringing peace of mind to IT administrators of SMBs, Enterprises, and MSPs.

To learn more about CheckCentral, visit: <https://www.checkcentral.cc>

About Binary Fortress Software

Binary Fortress has spent 17 years in pursuit of one goal: create software to make life easier. Our software ranges from display management and system enhancement utilities to monitoring tools and digital signage. IT administrators, professional gamers, coffee-shop owners, and MSPs all rely on Binary Fortress to make their days better, and their lives easier.

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Binary Fortress Software

1000 Innovation Drive, Suite 500

Kanata, Ontario, Canada

K2K3E7

<https://www.binaryfortress.com>